

# WARRANTIES

## Warranty

**10**  
YEARS

- No unnatural colour changes or cracked surfaces due to weather influences for white window and door profiles made of UPVC, with the exception of mitre cracks.
- No unnatural colour changes or cracked inside surfaces due to weather influences for foil-coated window and door profiles made of UPVC, with the exception of mitre cracks.
- No unnatural colour changes or cracked surfaces due to weather influences for anodised or powder coated window and door profiles made of aluminium.
- No condensation between the panes of insulating glass.
- The function of the wood, thermal foam and aluminium profile compounds is guaranteed for all Internorm timber/aluminium window systems, provided that the Internorm installation and maintenance guidelines have been adhered to.
- The function of the adhesive and the sealing of insulation glass panes with the window profiles is guaranteed for all Internorm timber/aluminium window systems, provided that the Internorm installation and maintenance guidelines have been adhered to.
- The glue connection of glued Georgian/feature bars.

## Warranty

**5**  
YEARS

- PVD coated door handles are guaranteed against corrosion if there is no mechanical damage.
- No unnatural colour changes or surface cracks due to weather influences in door fillings. There is no guarantee for changes in the surface appearance as a result of dirt.

## Warranty

**3**  
YEARS

- No unnatural colour changes or surface cracks due to weather influences for roller shutter profiles made of UPVC.
- No unnatural colour changes or surface cracks due to weather influences for anodised or powder coated roller shutter and blind profiles made of aluminium.
- The function of the window or door fittings is guaranteed, provided that the Internorm installation and maintenance guidelines have been adhered to.

## Assurance

**30**  
YEARS

Furthermore Internorm guarantees safe-guarding that Internorm products can be repeatedly serviced by our experts in such a fashion (original parts not obligatory), to retain their full function for a period of 30 years. However, this presupposes that the frame construction (frame and sash) is not damaged. The 30-year period starts from the production date. Electronic components excluded. The services required to maintain the functionality, including the materials required, labour etc. will be invoiced according to the currently valid rates.

### WARRANTIES / EXTRACT:

The full wording of our warranty conditions, the exact preconditions for the application of the warranty, and what you should do in the event of a claim, can all be found in the Internorm Maintenance Care and Warranties Manual. You will receive this booklet when your Internorm products are delivered. In addition, it is obtainable from any Internorm distribution partner.